

### 22.1.3 Before You Begin

- Ensure you have either created a firewall rule to allow access from the WAN or turned the firewall off, otherwise the FTP will not function.
- Make sure the FTP service has not been disabled in the **Advanced > Service Control** screen.

## 22.2 Firmware Upgrade Screen

Click **Maintenance > Tools** to open the **Firmware** screen. Follow the instructions in this screen to upload firmware to your ZyXEL Device. The upload process uses HTTP (Hypertext Transfer Protocol) and may take up to two minutes. After a successful upload, the system will reboot. See [Section 22.5.1 on page 260](#) for upgrading firmware using FTP/TFTP commands.

**Do NOT turn off the ZyXEL Device while firmware upload is in progress!**

**Figure 92** Maintenance > Tools > Firmware Upgrade



The following table describes the labels in this screen.

**Table 80** Maintenance > Tools > Firmware Upgrade

LABEL	DESCRIPTION
Current Firmware Version	This is the present Firmware version and the date created.
File Path	Type in the location of the file you want to upload in this field or click <b>Browse ...</b> to find it.
Browse...	Click <b>Browse...</b> to find the .bin file you want to upload. Remember that you must decompress compressed (.zip) files before you can upload them.
Upload	Click <b>Upload</b> to begin the upload process. This process may take up to two minutes.